

Help Everyone Live Safely With Natural Gas Pipelines



Every day, over two million miles of underground pipeline snake across the United States, safely and efficiently delivering natural gas to millions of businesses and homes.

Our company is responsible for keeping a portion of this system safe. That's why, in addition to following state and federal pipeline safety regulations, we perform extensive quality control checks, educate residents how to recognize and prevent natural gas leaks and work closely with emergency and public officials to develop emergency response plans.

HELP KEEP RESIDENTS SAFE DURING A NATURAL GAS EMERGENCY
While natural gas incidents are rare, it's still important to be prepared. Here are a few suggestions to keep residents safe in the event of a natural gas leak:

- Call us immediately with the location and type of emergency.
- Use barricades to establish a safety zone around the incident and control access. You may need to reroute traffic and evacuate area homes and businesses.
- Avoid doing anything that might ignite leaking gas. Prohibit smoking and cell phone use and don't use any mechanical equipment that could create a spark.
- Do not attempt to operate any pipeline valves.

HOW WE RESPOND

Once we are notified of the emergency, we will immediately dispatch trained personnel to the site, keep you informed of our progress and take necessary action (e.g. establish an incident command post, close valves etc.) to correct the problem—working together to ensure our community's safety.

PREVENTION: THE BEST DEFENSE AGAINST LEAKS

Emergency officials and first responders do their part daily to prevent natural gas leaks by keeping the following safety tips in mind:

- Know where the pipelines are in your jurisdiction. If you notice any missing pipeline markers, contact the appropriate natural gas provider so they can be replaced.
- Be on the lookout for any suspicious activity or unauthorized digging. No one, including homeowners, should be digging in easements or where underground facilities exist without having contacted our state's One-Call number first. In some situations homeowners and their agents may be exempt from notification requirements; however they are urged to call the One-Call center to obtain free professional utility marking.
- Near a pipeline leak, note that the familiar, rotten-egg-like odor of natural gas may not be present. Signs to look for include bubbling water, blowing dirt and dead plants. Also listen for a hissing sound.

LEARN MORE...

For more information about natural gas and emergency response procedures and training, contact us at the phone number below.



850-474-5300